



Comprehensive 29-Point Cleaning Service

Gold Level Service

(Detailed pictures of the service are included as part of the service)

1. Our scheduling department contacts you to schedule the service at a time that is convenient for your business.
2. Services provided are supervised to help insure on time delivery, quality and consistency.
3. All technicians are fully trained, professional and in uniform.
4. Upon arrival, exhaust fan is first checked to ensure that it is working properly.
5. Appliances and adjacent areas close to hood are protected with plastic sheeting.
6. Filter baffles are removed from hood and soaked in a cleaning solution.
7. A curtain of plastic sheeting is draped around the exterior of the hood to contain all cleaning chemicals and greasy water which is then funneled into a large container and then pumped into your grease trap.
8. Hanging grease cups are removed, emptied and cleaned.
9. If hood has any horizontal ducting above the ceiling, the access doors are located; extension ladder is placed at the cleanout doors, the doors are removed and ducting is inspected for its condition.
10. The technician on the roof inspects the roof area around the fan to be cleaned of issues, if any. Photos will be taken and noted on the post service report.
11. Power to fan is shut-off at deadman switch to ensure safe cleaning.
12. Fan is inspected for nonconforming issues such as: missing hinges, broken electrical flex line, access ports not installed, proper grease catch and inspection of the condition of the fan bearings and fan belt. If there is any horizontal ducting on the roof, the access doors are removed to expose the interior. Any nonconforming issues are noted on the post service report.
13. All ducting is scraped from ground up and roof down. Horizontal ducting above ceiling and on roof are scraped through the access door openings to remove grease build up.
14. Any heavy grease build-up in fan housing and on the fan blades are scraped as well prior to the application of our foamed on cleaning solutions.
15. Chemical cleaning solutions are applied to fan and all duct work by hot water foaming application. The chemical is allowed to dwell on the grease for a period of time. If needed, depending on the amount and difficulty of the grease, a second and even a third application of cleaning foam will be applied.
16. All interior surfaces of the vertical & horizontal duct work are hot water high pressure washed using our specialized spinner jet nozzles. The surfaces are thoroughly cleaned to IKECA & NFPA-96 set standards.



17. The exhaust fan housing and blades are hot water pressure washed.
18. All chemicals, liquefied grease, and dirty water are captured by the funnel at the hood and directed into a 55gal container.
19. Liquid run-off on roof is controlled. No water is allowed to get away from the cleaning area. Any excess liquids are mopped up.
20. Once washing is completed, the interior and exterior of the hood is thoroughly degreased and polished to a shine.
21. Fan is now turned on allowing system to dry.
22. After service is complete, photos are taken of the plenum, vertical duct, filter tracks, horizontal ducts from each door facing both ways, vertical duct from roof looking down, fan housing, fan from interior, from access port (if installed) and roof area around fan.
23. After the filter and grease cup cleaning is complete and allowed to partially dry, they are installed back into the hood.
24. Service sticker is filled out showing the service date, next service due, any inaccessible areas not cleaned and signature of technician. It is attached to the hood and every access door that was removed to clean within the horizontal and vertical ducting.
25. A post service report is filled out which describes service performed as well as points out any issues experienced during service, areas of concern, or fire-code deficiencies needing to be addressed.
26. A last walk through is done to identify and clean up any hand prints, runs and residue on the hood, back walls, and appliances. Floor is cleaned up and the area is left as clean as or cleaner than it was when we started.
27. A copy of the filled out work order and post service report is left at the location.
28. Fan is now turned off.
29. The following morning, a courtesy call is made by one of our customer service representatives to the person in charge at the location to insure that the service was performed to their satisfaction. Any issues are heard and dealt with in a quick and efficient manner.

