



The Gold Standard

Comprehensive 28 point cleaning service

(Detailed pictures of the service are included as part of the service)

1. Service is scheduled around your schedule with verbal or email communication.
2. Services provided are supervised to help insure on time delivery, quality and consistency.
3. All technicians are fully trained, professional and in uniform.
4. Exhaust fan is turned on then turned off to insure fan is working correctly.
5. Appliances and adjacent areas close to hood are protected with poly covering.
6. Filter baffles are removed and soaked in a cleaning solution.
7. Hood is bagged in a curtain of poly around the exterior of the hood to contain all the cleaning chemicals and greasy water and funneled into a large container and then pumped into your grease trap.
8. Grease cups are removed, emptied and cleaned.
9. If hood has any horizontal ducting above the ceiling, the access doors are located; extension ladder is installed at the cleanout doors, the doors are removed and ducting is inspected for its condition.
10. The technician on the roof inspects the roof area around the fan to be cleaned of issues, if any; pictures will be taken and noted on the post service report.
11. Dead man switch is hit to kill any chance of power to the fan.
12. Fan is inspected for nonconforming issues such as: missing hinges, broken electrical flex line, access ports not installed, if you have an up-blast fan, proper grease catch and inspection of the condition of the fan bearings and fan belt. If there is any horizontal ducting on the roof, the doors are removed to expose the interior. Any nonconforming issues are noted on the post service report.
13. All ducting is scraped from ground up and roof down. Horizontal ducting above ceiling and on roof are scraped through the access door openings to remove grease build up.
14. Any heavy grease build-up in fan housing and on the fan blades are scraped as well prior to the application of our foamed on cleaning solutions.
15. Chemical cleaning solutions are now applied to fan and all duct work by hot water foaming application. The chemical is allowed to dwell on the grease for a period of time. If needed, depending on the amount and difficulty of the grease, a second and even a third application of cleaning foam will be applied.
16. All interior surfaces of the duct work, including the horizontals, will be hot water high pressure washed using our specialized spinner jet nozzles, similar to drain jet nozzles but much bigger. The surfaces are thoroughly cleaned to the bare metal.
17. The exhaust fan is hot water pressure washed as well, but with a high pressure spray wand.



18. All the water, chemicals and liquefied grease is captured by the below draped and funneled poly into the large container.
19. Liquid run-off on roof is controlled and contained by containment containers. No water is allowed to get away from the cleaning area. Any small amounts of liquid are mopped up.
20. Once washing is completed, the interior and exterior of the hood is thoroughly degreased and polished to a shine.
21. Fan is now turned on allowing system to dry.
22. After service, pictures are taken of the plenum, vertical duct, filter tracks, horizontal ducts from each door facing both ways, vertical duct roof down, fan housing, fan from interior and from access port, if installed and roof area around fan.
23. After the filter and grease cup cleaning is complete and allowed to partially dry they are installed back into the hood.
24. Service sticker is filled out showing the service date, next service due, any inaccessible areas not cleaned and signature of technician. It is attached to the hood and every access door that was removed to clean out within the horizontal and vertical ducting.
25. A post service report is then filled out, as well identification of any and all issues of the system as well as all the other paperwork.
26. A last walk through is done to identify and clean up any hand prints, runs and residue on the hood, back walls, and appliances. Floor is cleaned up and the area is left as clean or cleaner than it was when we started.
27. A copy of the filled out work order and post service report is left at the location.
28. Fan is now turned off.
29. The following morning, a courtesy call is made by one of our customer service representatives to the person in charge at the location to insure that everything is alright and they are completely satisfied with the service. If there are any issues, this is the time to get it dealt with and we will respond immediately to clear it up and correct any and all issues.

